

2018 Risk and Safety Conference

Don't Assume the Risk: Managing Risk in the New Millennium



Lamphere, D.
(2017). *Dignity*.

November 7-8, 2018
Ramkota River Center - Pierre, SD

2018 South Dakota Risk and Safety Conference Preview

Wednesday | November 7, 2018

11:00 - 12:30	Registration	[Lake Oahe Lobby]
12:30 - 1:00	Opening Remarks and Introductions	[Gallery A-C]
1:00 - 2:15	General Session 1	[Gallery A-C]
	12 Rules of Pursuing Personal Excellence	
2:15 - 2:30	Break - refreshments provided	
2:30 - 3:30	Breakout Sessions	
	Cyber Security: Layer Approach	[Lake Sharpe]
	What I really meant to say:	[Gallery A-C]
	Mastering the Art of Communication	
	Sexual Harassment	[Amphitheater]
	School Security	[Lake Francis Case]
3:30 - 3:50	Break - refreshments provided	
3:50 - 4:50	General Session 2	[Gallery A-C]
	Workplace Misconduct in the #metoo Era – A Trial Demonstration	
5:30 - 9:00	Social, Dinner and Safety Awards for SDPAA and SDML Workers’ Compensation Fund Members	[Gallery D-G]

2018 South Dakota Risk and Safety Conference Preview

Thursday | November 8, 2018

[Gallery A-C]	General Session 3	8:00 - 9:30
	Telematics: Accelerating Your Fleet's Safety and Efficiency	
	Break - refreshments provided	9:30 - 9:45
	Breakout Sessions	9:45 - 10:45
[Amphitheater]	Work Comp & Nursing Case Management	
[Gallery A-C]	Methamphetamine – One Pot Labs: What you need to know to recognize the dangers	
[Lake Sharpe]	Liability Claims: Examples of high risk exposures, claims, etc.	
[Lewis & Clark]	School Risk Management	
	Break - refreshments provided	10:45 - 11:00
[Gallery A-C]	General Session 4	11:00 - 12:00
	Weathering the Risk: A view from the top	
	Closing Remarks	12:00 - 12:15

Wednesday, November 7th

11:00 - 12:30

Registration

[Lake Oahe Lobby]

12:30 - 1:00

Opening Remarks and Introductions [Gallery A-C]

Craig Ambach, Director, Risk Management/PEPL

Dave Pfeifle, Executive Director, SDPAA

Brad Wilson, Administrator, SDML WC Fund

Ryan Doyle, Arthur J. Gallagher, Broker for ASBSD

Lt. Governor Matt Michels (introduced by Craig Ambach)

1:00 - 2:15

General Session 1

[Gallery A-C]

12 Rules of Pursuing Personal Excellence

Randy Anderson > E3 Professional Trainers

If your team members emulated you, would they reflect excellence? Excellence isn't as much about being the best at something as it is about being the best you can be, and being better than you were before. Are you showing them what you expect of them by the way you work and live?

Most of us get so busy with our list of things to do, that we forget about our list of things to be. This presentation will give you twelve simple rules that will help you get back to living a life that exudes excellence... in big and small things! We'll talk about how conscientious you are about your work, your view of other people and how you treat them, what you are allowing to shape your attitude, and what you are doing to be better tomorrow than you are today.

2:15 - 2:30

Break - refreshments provided

[Lake Sharpe]

Cyber Security: Layered Approach

Tyler Ruhd > Infotech Solutions, LLC

An organization shouldn't rely on one layer of security to protect the whole organization.

Security should be layered process, like an onion. There should be multiple levels in which to protect the valuable data for your company whether it's your QuickBooks files, sales reports, credit/debit cards, or customer information.

Throughout this presentation, we will cover many topics including national & local trends and solutions in which to keep your data safe.

[Amphitheatre]

Sexual Harassment

Lisa Marso > Boyce Law Firm, L.L.P.

Sexual harassment continues to be a serious problem that affects employees' well-being and effectiveness. It continues to be among the most frequently filed employment claims, exposing employers to payment for the claim and legal fees as well as lost productivity of employees and elected officials for time otherwise spent in the litigation process. This training will provide a detailed overview of what sexual harassment is, will discuss sexual harassment prevention and reporting, and will present helpful ideas on handling of complaints and restoring a positive workplace after the investigation. The training will provide value to non-supervisory and supervisory employees, those in human resources, auditor and finance officer positions, as well as to Mayors, Commissioners, Council members and other elected officials.

Wednesday, November 7th

2:30 - 3:30

Breakout sessions continued...

What I really meant to say...

[Gallery A-C]

Mastering the Art of Communication

Randy Anderson > E3 Professional Trainers

To be a great communicator, you must become a seller of ideas. From conversations with upper management, to peers, to subordinates, and even with family and friends, presenting your ideas and strategies in a way that they understand and remember is critical to success in your career and life, regardless of your position or responsibilities.

2:30 - 3:30

School Security

[Lake Francis Case]

Paul Timm > Facility Engineering Associates

Part I – Keys to a Safe Learning Environment

This session will provide you with the tools you need to proactively and holistically approach school safety and security. Special focus will be placed on Collaboration, Awareness and Student Involvement. From train-the-trainer style quizzes to photographic vulnerability identification, attendees will benefit from an interactive environment. Attendees will learn how to address common security issues, implement site-specific strategies and access helpful resources.

Break - refreshments provided

3:30 - 3:50

General Session 2

3:50 - 4:50

[Gallery A-C]

**Workplace Misconduct in the
#metoo Era – A Trial Demonstration**

Robert Anderson > May, Adam, Gerdes & Thompson, LLP

Jennifer Van Anne > Woods, Fuller, Shultz & Smith

Melanie Carpenter > Woods, Fuller, Shultz & Smith

Experienced trial lawyers will give a demonstration on the do's and don'ts of handling a sexual harassment claim.

[Gallery D-G]

**Social, Dinner, and Safety Awards
for SDPAA and Workers'
Compensation Fund Members**

5:30 - 9:00

Thursday, November 8th

8:00 - 9:30

General Session 3

[Gallery A-C]

Telematics: Accelerating your fleet's safety & efficiency

Kevin O'Sadnick, CSP > Safety National Casualty Co.

Motor vehicle accidents continue to be the #1 cause of workplace fatalities. The use of Fleet Telematics can help improve safety, efficiency, and reduce vehicle expenses. This presentation will discuss common types of Telematics, how they are used and the ways they can advance your fleet safety program.

9:30 - 9:45

Break - refreshments provided

9:45 - 10:45

Breakout Sessions

Work Comp and Nurse

[Amphitheatre]

Brad Wilson > CIC, AIC, SDWCS - Admin. SDML WC FUND & Deb Whipple > RN, BA, CCM

Whether you are an employee, supervisor, or elected official, you are at risk of being impacted by a work-related injury. Why should you care? Despite common misperceptions, a work-related injury affects more than just the injured employee. Learn from the perspective of a Nurse Case Manager and Administrator about how workers' compensation injuries affect everyone.

Methamphetamine – One Pot Labs:

[Gallery A-C]

What you need to know to recognize the dangers"

Cole Martin, Investigator > Pierre Police Department

If you came in contact with a methamphetamine lab operation, would you recognize it? What ingredients and equipment would be present? What should you do if you find a meth lab? These questions will be answered along with an overview of recent drug trends.

[Lake Sharpe]

Liability Claims: Examples of high risk exposures, claims, etc.

Tim Wieker & Chris Madsen > Claims Associates

An interactive discussion of recent claims, trends, and important judicial decisions. Join us as we examine ideas to prevent claims.

[Lewis & Clark]

School Risk Management

Paul Timm > Facility Engineering Associates

Part II – Emergency Preparedness Tabletop Exercise

During any emergency, it is important to be able to draw from all available resources. The special skills, training and capabilities of staff will play a vital role in coping with the effects of any disaster, and they will be of paramount importance during and after a major event. Participants in this train-the-trainer session will be placed in tabletop teams and be assigned specific roles (e.g. spokesperson, scribe, stakeholder). Once the rules are explained and the emergency scenario is introduced, participants will have facilitated and timed discussions with Q&A time among their teams. Each team will then share specific responses as the scenario unfolds.

Thursday, November 8th

10:45 - 11:00

Break - refreshments provided

11:00 - 12:00

General Session 4

Weathering the Risk:

[Gallery A-C]

A view from the top

Dr. Beck Weathers

Dr. Beck Weathers moves audiences with his emotional tale of survival against all odds, encouraging you to appreciate the perseverance of the human spirit and the strength of loved ones to conquer even the most daunting challenges. It was spring 1996. An accomplished pathologist and amateur climber on an expedition to summit the world's tallest peak, Dr. Weathers was caught in one of the most devastating storms in Mt. Everest's history and presumed dead. Fueled by visions of his family, his incredible tale of survival served as the inspiration behind Jon Krakauer's best-selling book "Into Thin Air," and was brought to the silver screen in 2015 in the major motion picture, "Everest," starring Josh Brolin as Weathers. As he takes recounts that fateful day on the mountain, Dr. Weathers expresses an appreciation for second chances that invites audiences to feel gratitude for the most important things in life and to seek hope in the face of insurmountable odds.

12:00 - 12:15

Closing Remarks

NOTES & NETWORKING CONTACTS

SPEAKER BIOGRAPHIES

Randy Anderson > E3 Professional Trainers

Through 20 successful years of selling and managing sales operations both large and small, **Randy Anderson** became an expert on increasing workplace productivity, proficiency, and profitability. Now, he has developed methods to teach these strategies to people in all types of industries, at every level of education, age and position. No abstract theories or academic philosophies...just rubber-meets-the-road, proven strategies that can help anyone improve the way they live and work, and truly catapult the companies they work for to higher levels of productivity and profitability.

Robert Anderson > May, Adam, Gerdes & Thompson,, LLP

Robert Anderson is currently admitted to the bar in the State of South Dakota and also admitted to practice before the United States District Court for the District of South Dakota, the United States Court of Appeals for the Eighth Circuit, and the United States Supreme Court. He also is admitted to practice in several tribal courts as well. He is a member of the American Bar Association and belongs to the Litigation Section. He is also a member of The Association of Defense Trial Attorneys, the International Association of Defense Counsel, and the Defense Research Institute. He is a member of the American Board of Trial Advocates, serving as Chapter President 1996-97, as well as a member of the American College of Trial Lawyers, and the South Dakota Defense Lawyers Association. Mr. Anderson has prepared papers and spoken at five Continuing Legal Education seminars sponsored by the State Bar of South Dakota on the topics of workers' compensation and subrogation, employment law overview, federal civil procedure update, Indian law for the general practitioner, and pre and post trial practice.

Melanie Carpenter > Woods, Fuller, Schultz & Smith

Melanie Carpenter has represented Woods Fuller clients with litigation needs since 1996. Whether civil litigation due to employment issues, insurance defense, or business disputes, she diligently represents her clients' best interests.

A member of the moot court board during law school, she later served as a law clerk to the United States District Court, District of South Dakota, in Rapid City. She has been recognized repeatedly by peers in publications such as "Great Plains Super Lawyers" and the U.S. Business Edition of "Super Lawyers."

Melanie is a member of the South Dakota Trial Lawyers Association, South Dakota Defense Lawyers Association, and the International Association of Defense Counsel. She further works to better the community as a member of the advisory board for the Washington Pavilion's Visual Arts Center, the Executive Finance Committee of the Washington Pavilion, and the Civil Service Board for the City of Sioux Falls. In 2015, Melanie was elected to the Zoological Society of Sioux Falls Board of Directors. Outside of the courtroom, Melanie enjoys spending time with her husband and two children, coaching youth sports, athletics, and traveling.

Chris Madsen > Claims Associates

Chris Madsen, a 1993 graduate of the USD School of Law, is General Counsel and Director of Operations of Claims Associates, Inc. With nearly 25 years' experience with litigation, Chris brings a wealth of knowledge and legal perspective to bear on our claims work. In his spare time, Chris wins cooking competitions, cures charcuterie, and drinks beer with his friends.

Tim Wiekert > Claims Associates

Tim Wiekert, is a Manager at Claims Associates, where Tim manages the property and casualty claims. Tim has worked in the claims business for 22 years, has 6 years in construction, and 4 years as a licensed agent. Tim specializes in large property losses.

Lisa Marso > Boyce Law Firm, LLP

Lisa Marso is a partner at the Boyce Law Firm, LLP in Sioux Falls, where she has practiced over 20 years with her primary practice areas being employment and governmental law. She also serves as the Brandon City Attorney. Lisa has successfully represented employers and insurers in administrative, civil and appellate claims. In so doing, she has assisted in developing legal precedent that protects employers and insurers in South Dakota. Lisa's practice also involves providing training in the workplace and pre-litigation investigations to resolve disputes prior to litigation being undertaken. Her clients include both the small employer as well those who employ thousands of employees.

Lisa is a member of the Federation of Defense Counsel, the Defense Research Institute, the South Dakota Defense Lawyers Association, the State Bar of South Dakota, the American Bar Association, and ongoing author for the Practical Law Update, and has been awarded various attorney honors such as Best Lawyers, Super Lawyers, and Global Director of Whose Who.

Kevin O'Sadnick, CSP > Safety National Casualty Co.

Kevin O'Sadnick is a risk control professional with 15 years' experience. He is responsible for managing risk control functions and coordinating risk control service for clients (policyholders) of Safety National. Kevin began his career as a Loss Control Consultant at a construction company where he was responsible for overseeing day-to-day jobsite safety as well as OSHA compliance and training. He later moved on to work at a major insurance carrier serving in various capacities as a Senior Loss Control Representative. He most recently worked as a Loss Control Consultant at a Missouri-based insurance broker.

Kevin has a broad base of knowledge and experience involving broker relationships, workers' compensation, ergonomics, industrial hygiene, OSHA, fleet safety, auto liability, general liability, and property protection. He has experience working with the manufacturing, construction, retail, public entities, and service industries to name a few.

Kevin is a graduate of the University of Central Missouri with a Bachelor's degree in Safety Management. Kevin is a board Certified Safety Professional (CSP), a certified OSHA Outreach Trainer for General Industry, a registered Loss Control Consultant in the State of Texas and an approved Field Safety Representative in the State of Arkansas. Kevin is also a member of the American Society of Safety Engineers (ASSE).

Tyler Ruhd > Infotech Solutions

Tyler Ruhd joined Infotech Solutions in 2015 after more than 8 years at Dakota State University as Assistant Director of Admissions. Tyler grew up in Clear Lake, SD on his family farm. Upon graduating from Dakota State University with a bachelor in Business Management, Tyler worked at Schwans Home Service for short period of time before returning to his alma mater DSU. After acquiring experience in many aspects of business, he left his position as Assistant Director of Admissions to begin as the Business Development Director of Infotech Solutions. In 2017, Tyler obtained his Masters in Strategic Leadership from Black Hills State University.

Tyler is married to his wife Jill and has 2 boys. He enjoys hunting, fishing, being outside and spending time with his family. Tyler is the current vice president of the Trojan Athletic Club and co-present of Junior Achievement of Madison.

Paul Timm, PSP > Facility Engineering Associates

Paul Timm, Vice President of Facility Engineering Associates, is a board-certified Physical Security Professional (PSP), the author of *School Security: How to Build and Strengthen a School Safety Program*, and a nationally acclaimed expert in physical security. In addition to conducting numerous vulnerability assessments and his frequent keynote addresses, Paul is an experienced Crisis Assistance Team volunteer through the National Organization for Victims Assistance (NOVA).

He is certified in Vulnerability Assessment Methodology (VAM) through Sandia National Laboratories and the ALPHA² vulnerability assessment methodology. He is also a member of ASIS International's School Safety & Security Council and the Illinois Association of School Business Officials' Risk Management Committee. Paul recently earned his Master's degree from Moody Theological Seminary.

Jennifer Van Anne > Woods, Fuller, Schutlz & Smith

Jennifer Van Anne joined Woods Fuller in 2000 and became a partner in 2005. Jennifer is a litigator, and her practice is in general civil litigation, with a focus on insurance defense, government liability, workers' compensation, and business litigation. She has represented insurance companies, state governmental agencies, businesses and, individuals. Jennifer has also served as local counsel for manufacturers of prescription drugs, vaccines, and medical devices.

In law school, Jennifer was an active member of the Moot Court Board, and as a result is a member of the Order of Barristers. Having served on the Board of Directors for the South Dakota Defense Lawyers Association for several years, Jennifer remains active in leadership and is the current Immediate Past President of the organization. Jennifer is also a member of Defense Research Institute and the American Bar Association, and also currently serves on the South Dakota State Bar Ethics Committee. In 2016, Jennifer began serving her three year term as the DRI State Representative for South Dakota.

She has been actively involved with and served on the Board of Directors for the Sioux Falls Area Humane Society for the past six years and is a past president of the Board. She is admitted to practice before the U.S. District Court for the District of South Dakota and the U.S. Court of Appeals for the Eighth Circuit.

Deb Whipple > RN, BA, CCM

Deb Whipple is the Case Management Director and a Certified Nurse Case Manager for Rehab Associates in Sioux Falls, SD. She graduated from Augustana University and began in the insurance industry in 1995. Deb has worked as a Nurse Case Manager for 23 years and prior to that she was a Critical Care Nurse for 8 years and served as staff relief for the Marion Health Center during the plane crash of United Flight 232 at the Sioux City Gateway Airport in 1989.

Deb resides in Baltic with her husband Rob and Yorkie named Coco. She loves the outdoors and her 2 grand children. Deb has completed 3 marathons and ran in 44 states and Washington DC.

Dr. Beck Weathers

Dr. Beck Weathers' miraculous story of survival from one of the most violent and deadly storms in the history of Mt. Everest has captivated and inspired the world for almost 20 years. On an expedition and aspiring to climb to the summit in the spring of 1996, Dr. Weathers and his team found themselves in the eye of the murderous storm that killed eight climbers. Presumed dead, Dr. Weathers was fueled by visions of his family and incredulously lived to tell his emotional and inspiring story of hope in the face of insurmountable odds.

The inspiration behind the #1 bestselling book by Jon Krakauer, *Into Thin Air*, Dr. Weathers' story was brought to life on the silver screen in September 2015 in the feature film, *Everest*, starring Josh Brolin as Weathers.

Despite losing part of his nose, right hand and part of his left hand to frostbite, Dr. Weathers has managed to resume his career as an accomplished pathologist and is recognized as one of the most acclaimed, inspiring speakers in the world.

Brad Wilson, CIC, AIC, SDWCS > Administrator – SDML Workers' Compensation Fund

Brad Wilson is the President of Insurance Benefits, Inc. and the Administrator for the SDML Workers' Compensation Fund which provides work comp coverage to 473 Cities, Counties, Conservation Districts, and fire and ambulance districts in South Dakota. Brad grew up in Burke, SD and obtained his Bachelors Degree in Business Administration at the University of South Dakota. He is a Certified Insurance Counselor, has an Associates in Claims degree and a South Dakota Workers' Compensation Specialist designation. He began his career in the insurance industry as a multi-lines claims adjuster in 1993 and has over 20 years of experience in the insurance and sales industries.

NOTES & NETWORKING CONTACTS

THANK YOU FOR ATTENDING!!!

Please join the ASBSD, SDORM, SDPAA, and the SDML WCF in thanking sponsors whose generosity contributed to the success of the 3rd Joint Risk and Safety Conference.



Insurance | Risk Management | Consulting

Williams Insurance Agency

