

## **Claims Submission Procedure**

If an incident results in a fatality, serious bodily injury or serious property damage, please call Claims Associates, Incident results in a fatality, serious bodily injury or serious property damage, please call Claims Associates, Inc

During Normal Business Hours #: 605-333-9810

After Hours Emergency #: 888-430-2249

Submit all property and liability claims within 24 hours of knowing of an incident, upon receiving a demand for monetary damages or a Summons and Complaint.

Ways to submit a non-emergency claim and/or loss notice:

E-mail: <u>ASBSDclaims@claimsassoc.com</u>

Telephone (daytime hours): 605-333-9810
 Telephone (after hours): 888-430-2249
 Fax: 605-333-9835

Online: <a href="http://claimsassoc.com/assign-a-claim">http://claimsassoc.com/assign-a-claim</a>

You will receive acknowledgement of receipt of a claim from Claims Associates within 24 hours of submission and an adjuster will be assigned to your claim.

The adjusters at Claims Associates are on <u>your team</u> and will attempt to resolve your claim quickly and professionally. For a list of potential adjusters assigned to your claim please visit: <a href="http://claimsassoc.com/our-team">http://claimsassoc.com/our-team</a>.

Further contact information for Claims Associates:

Claims Associates, Inc PO Box 1898 Sioux Falls, SD 57101

Telephone: 605-333-9810 Facsimile: 605-333-9835

http://claimsassoc.com

For questions on how to fill out a claim and/or loss notice or with any general inquiries please contact:

Heidi Jennings
Protective Trust Manager
Associated School Boards of South Dakota
<a href="mailto:heidi.jennings@asbsd.org">heidi.jennings@asbsd.org</a>
605-773-2510